



## LEEU COLLECTION SOUTH AFRICA TERMS & CONDITIONS



### TRADE

#### Low Season (01 May - 30 August)

##### *Deposit and cancellation policy*

- Full payment is due 14 days before arrival during low season, unless credit facilities is in place.
- Cancellations made 13 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.

#### High Season (01 September - 19 December as well as 01 March - 30 April)

##### *Deposit and cancellation policy*

- Full payment is due 30 days before arrival during high season, unless credit facilities is in place.
- Cancellations made 29 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No-show or premature departures forfeit 100% of the total accommodation price.



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### **Festive Season (20 December - 10 January)**

#### *Deposit and cancellation policy*

- A minimum stay of two nights is implemented during this period.
- All bookings are subject to a 20% deposit within 14 days of booking.
- Full balance of prepayment is due by 1 July of that applicable year.
- Failure to pre-pay or to provide a voucher (where a credit facility is in place) by the due date, will result in a release of inventory on hold without notification. Any payment received up to this point, will be retained as a cancellation.
- Full Non-Refundable pre-payment or a voucher (where a credit facility is in place) will be required within 7 days for bookings made after 1 July of that applicable year.

### **Peak Season (11 January - 28/29 February)**

#### *Deposit and cancellation policy*

- A minimum stay of two nights is implemented during this period.
- Full payment is due 60 days before arrival during peak period, unless credit facilities is in place.
- A reservation will be cancelled if the full payment is not received 59 days prior to the arrival date during peak period.
- Cancellations made 59 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No-show or premature departures forfeit 100% of the total accommodation price.